

Key Stakeholder Interview Data Sample

30 questions

32 interviews completed with 35 stakeholders

ADRC of the Lakeshore
Ascend Services Inc.
Big Brothers Big Sisters WI Shoreline
CORE Treatment Services
Family Connections
Hope House of Manitowoc County
InCourage
Lakeshore CAP
Lakeshore Community Health Care
Lakeshore Technical College
Lighthouse Recovery Community Center
Manitowoc County Health Department
Manitowoc County Human Services
Manitowoc County Sheriff's Office
Manitowoc County Veteran's Office
Manitowoc Public Library
Manitowoc Public School District
Manitowoc-Two Rivers YMCA
Painting Pathways Clubhouse
PFLAG-Manitowoc Chapter
Prevent Suicide Manitowoc County
Reedsville School District
St. Thomas the Apostle Catholic Church
The Chamber of Manitowoc County
The Crossing
The Haven of Manitowoc County
The Salvation Army
Trinity Hmong Lutheran Church
United Way Manitowoc County
Women's League of Voters & Interfaith Justice Group

In 32 interviews, 35 key stakeholders were asked to rank two social determinants of health issues from a list of 14 focus areas. The table below presents the results, including a summary of the number of times an issue was mentioned as a top two social determinant of health, and the number of times stakeholders ranked the issue as the most important social determinant of health.

Social Drivers of Health	# of times listed in top 2	# of times listed as top 1
Safe & Affordable Housing	19	11
Affordable Childcare	14	6
Economic Stability & Employment	6	2
Family Support	5	4
Social Connectedness & Belonging	5	1

In 32 interviews, 35 key stakeholders were asked to rank two health conditions/ behaviors from a list of 11 focus areas. The table below presents the results, including a summary of the number of times an issue was mentioned as a top two health condition or behavior, and the number of times stakeholders ranked the issue as the most important health condition or behavior.

Health Conditions & Behaviors	# of times listed in top 2	# of times listed as top 1
Mental Health, Mental Conditions, & Suicide	27	17
Alcohol & Substance Use	23	9
Nutrition, Physical Activity, & Obesity	5	2
Intimate Partner/Domestic Violence	3	2
Oral Health	1	1

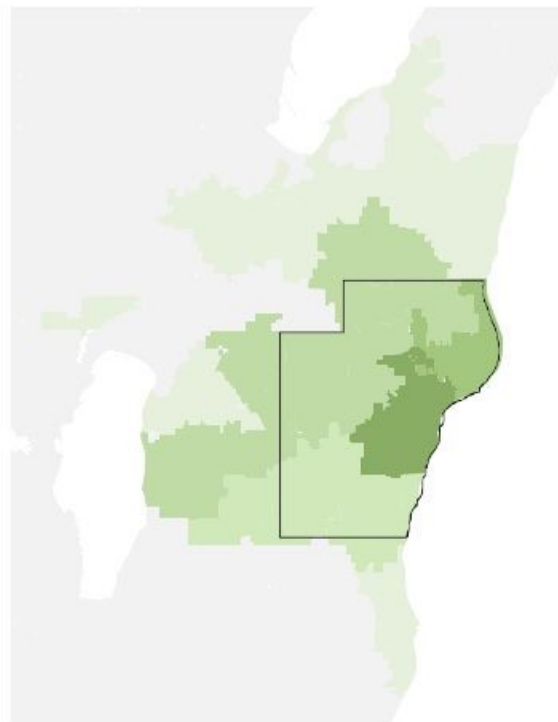
Online Community Health Survey Data Sample

30 questions

958 respondents

% of Respondents from Geographic Areas

Manitowoc City Area	71%
Two Rivers City Area	11%
Northwest Manitowoc County	11%
Southern Manitowoc County	4%
Outside of County	3%

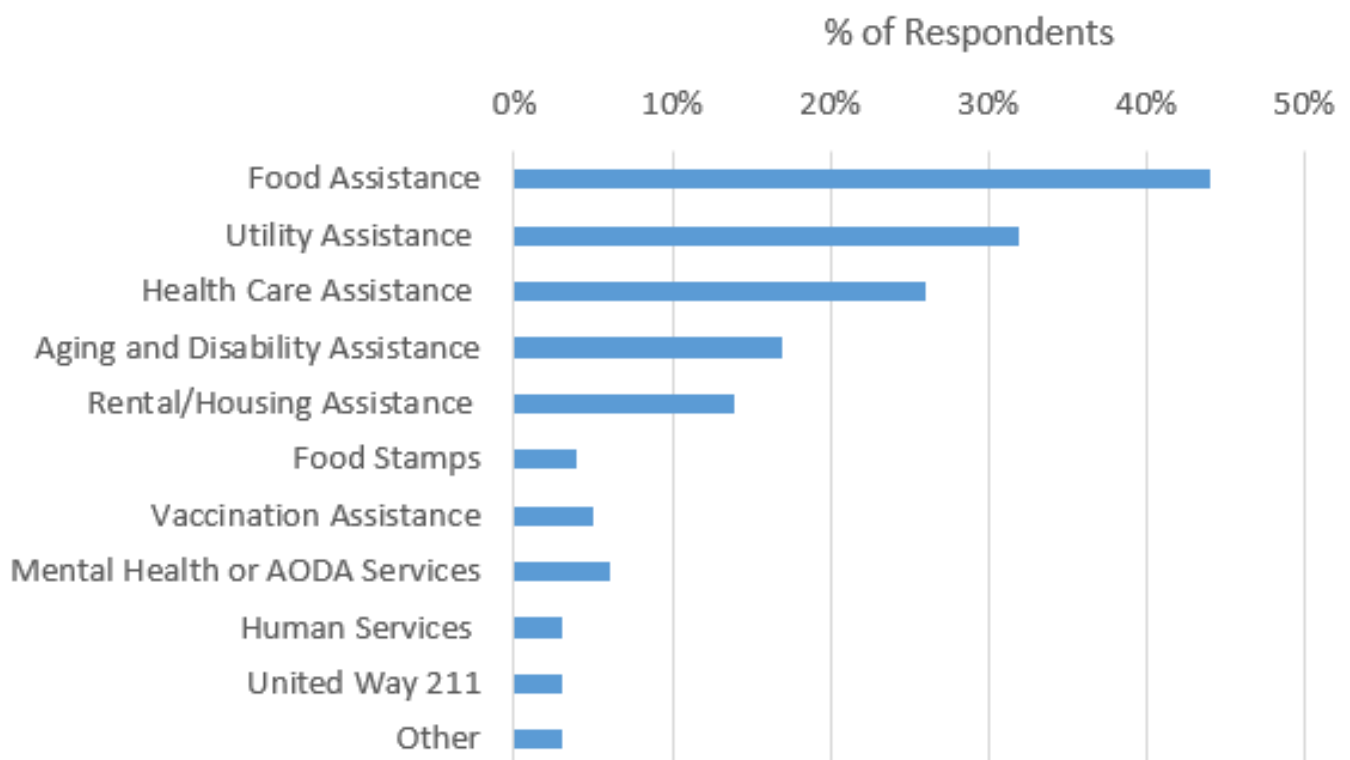


Below are some statements about health care services and providers (doctors, nurse practitioners, physician assistants or primary care clinics) in Manitowoc County., Select an option for your response in each row below. *[Respondents who selected “not applicable” were excluded.]*

	Yes	No	Not Sure
I have a health care provider where I regularly go for check-ups and when I am sick.	84%	14%	2%
I can get an appointment for my health need quickly.	76%	15%	9%
I can easily get to my health care provider or clinic.	93%	5%	2%
I am heard, seen and listened to when receiving health care.	85%	7%	7%
I am treated differently because of my race or ethnicity when receiving health care.	6%	83%	12%
I am treated differently because of my sexual orientation when receiving health care.	1%	91%	7%
My family/support people are seen and listened to when I receive health care.	82%	7%	11%
I am seen and listened to when my child/children are receiving health care.	88%	9%	3%

In the past year, what resources did you seek for community support?

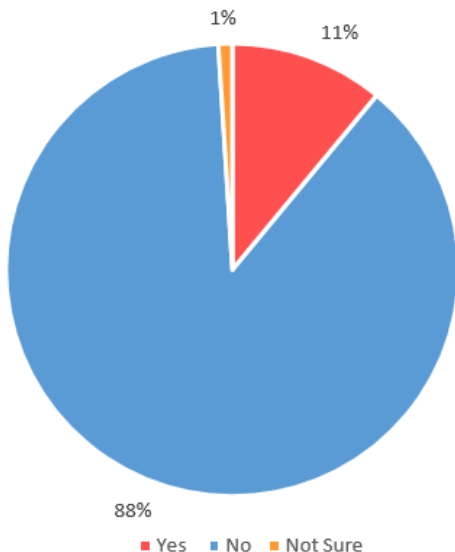
Total of 93 Respondents



Below are some statements about Manitowoc County. Select an option for your response in each row below.
 [Respondents who selected “not applicable” were excluded.]

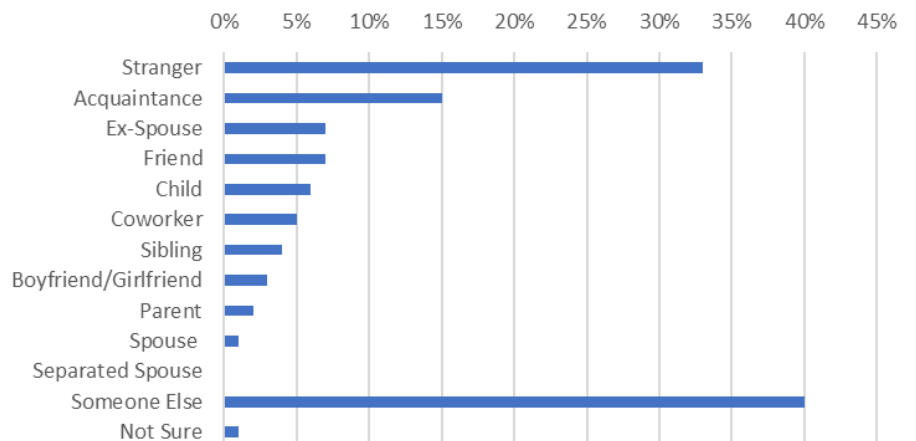
	Yes	No	Not Sure
There are quality health care services in my community.	81%	9%	10%
There are affordable health care services in my community.	59%	21%	20%
Individuals in my community can access health care services regardless of race, gender, sexual orientation, immigration status, etc.	63%	5%	32%
There are enough well-paying jobs available for those who are over 18 years old.	62%	20%	18%
There are enough jobs available for those who are under 18 years old.	63%	9%	28%
There are job trainings or employment resources for those who need them.	60%	6%	34%
There are resources for individuals in my community to start a business (financing, training, real estate, etc.).	33%	10%	57%
Childcare resources are affordable and available for those who need them.	12%	49%	39%
The k-12 schools in my community are well funded and provide good quality education.	40%	34%	27%
Our local university/community college provides quality education at an affordable cost.	53%	13%	34%
There are affordable places to live in my community.	57%	22%	21%
Streets in my community are typically clean and buildings are well maintained.	64%	28%	8%
Public transportation is easy to use if I need it.	48%	15%	37%

During the past year has anyone made you afraid for your personal safety?



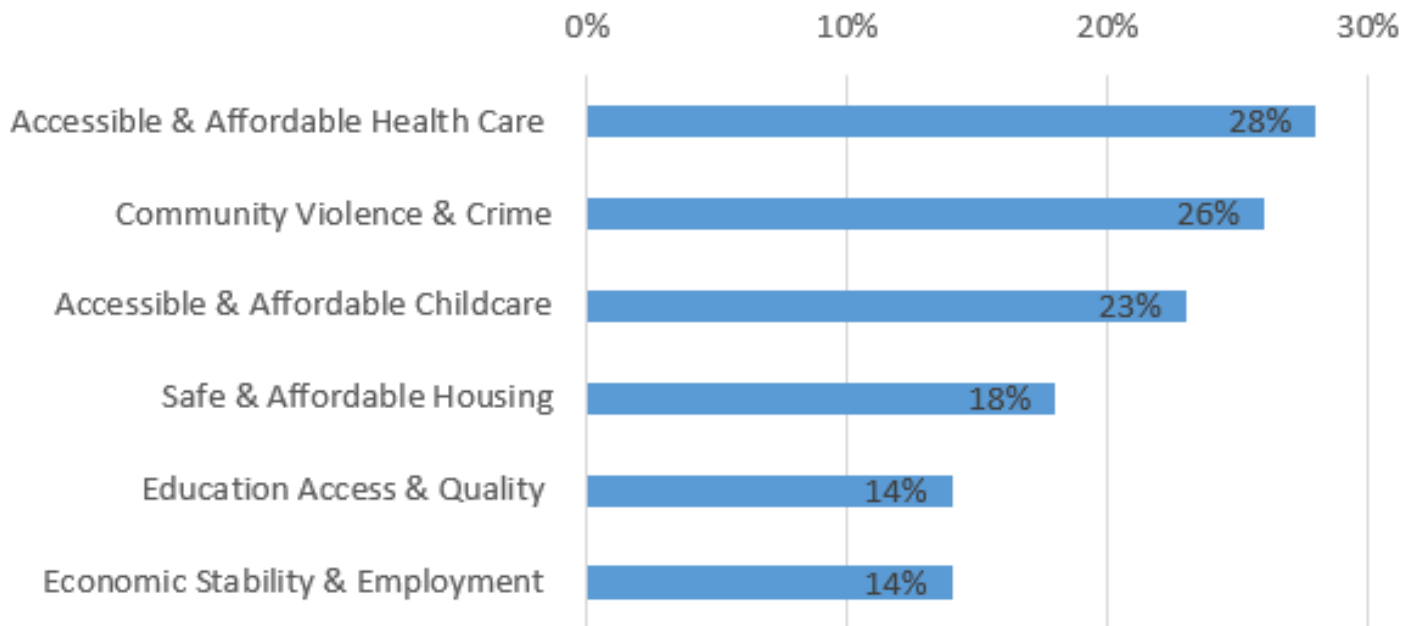
What relationship is this person/people to you?

(103 Respondents; Multiple Responses Accepted)



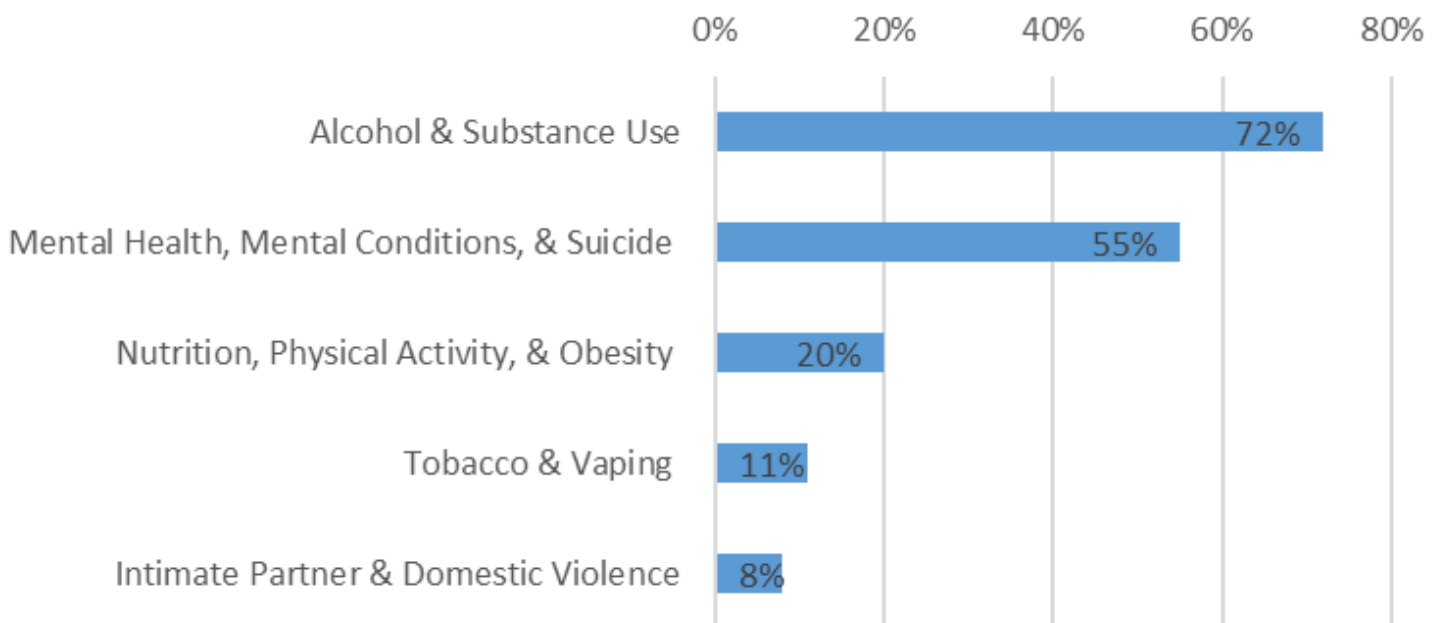
What are the two largest social or economic issues in our community?

Top 5 Results



What are the two largest health conditions or behaviors that must be addressed?

Top 5 Results



Sample of Community Comments

Please list any additional thoughts or comments you have about helping us improve the health of county residents. (15 of 191 comments)

Ranked Recurring Themes	
Substance Use	49
Mental Health	24
Healthcare Practitioners	20
Housing	17
Physical Activity	13
Childcare	11
Healthcare	11
Education	10
COVID	9
Survey Questions	8
Crime/Violence	7
Racism	6
Free Handouts	5
Transportation	5
Disabilities	4
Senior Citizens	4
Recommendations	3
Chronic Health	2
Human Services	2
Nutrition	2
Understaffed	2
Accessibility	1

- ◆ Nurse practitioners making house calls, especially during winter months, would help prevent falls in the elderly. HFM goes to homes for blood testing and this is a great service. Something similar for primary care would be helpful. It could even be private pay if Medicare won't pay.
- ◆ Affordable and available drug abuse rehab and counseling.
- ◆ Affordable and safe housing is a big challenge in our community which can lead to and exacerbate other issues like mental health and substance use. Those issues spiral into one another and require a great many more resources to alleviate.
- ◆ As a business owner in Manitowoc County our biggest hurdle for employment is childcare accessibility. Manitowoc county NEEDS more childcare centers.
- ◆ As a teacher we are seeing more and more mental health problems in our schools. Funding and resources are going to be needed more than ever to address the mental issues our students have.
- ◆ Doctors come and go too frequently. Hard to establish a patient/doctor relationship.

- ◆ Drugs, both use of and trafficking of is a big issue I believe. I know the metro drug unit works hard on this issue, but I'd like to see more of the "see something, say something" type of public education. Also, STDs are more of a problem than some folks realize, I fear. Knowledge seems scarce about the dangers of HPV and how it's spread, including through oral/anal sex. It would seem this may be an area where our schools (public and private) may be falling short.
- ◆ I believe that there needs to be more options for mental health in our community. The waitlist to receive mental health treatment in our area is too long. Also, there is a shortage of treatment options for substance use. I believe that the community needs to focus more on these areas.
- ◆ I live in rural Manitowoc County. Transportation for non- drivers is a big issue
- ◆ We need a trusted Hispanic community center.
- ◆ Any job for an adult that does not pay enough to have quality childcare for young family members is not a living job. Working and leaving the children in substandard care - either with private individuals or a group site is not "pro-family or pro-life". It is "pro-corporate". Raising a child is important and not something to "deal with" after the fact.
- ◆ County and city officials need to be more involved in the issues surrounding health.
- ◆ More activities and opportunities to connect as we have been so isolated. So many are obese in this area. We need opportunities/incentives for fitness. More affordable child care options. More education on the dangers of vaping/marijuana uses and other mind-altering substances. So many think it is "harmless," because of states
- ◆ Safe, affordable, supervised, places for school age youth to gather and socialize when their parents are at work.
- ◆ I think the biggest thing that turns people away from Manitowoc is the drug and violence issue.